

RETURN POLICY

SAUERMANN PUMP Warranty:

- *All of our pumps carry a two-year limited warranty*

SAUERMANN PUMP Return Procedure:

- **Customer must call the office to get verbal authorization for the return of a defective pump.**
- Customer **must specify exact** reason for returning the pump, including a written note explaining, in detail, the problem.
- Pump must be returned with detection unit for verification.
- Customer must supply **pump serial number**.
- Customer must pay for return freight charges of defective pump.
- Customer must indicate the return address to send replaced pumps.

SAUERMANN PUMP Warranty Claim

- *Once we receive the defective pump, we will proceed with a complete verification of the unit. If verification shows pump failure was due to manufacturers' defect, then we will replace & ship a new unit at no cost to customer.*

ONCE AUTHORIZED, Ship Defective Pump To:

SAUERMANN NA Corp
415 Oser Ave
Suite P
Hauppauge, NY 11788
Phone: 631-234-7600
Fax : 631-234-7604

Thank you.